Welcome to the Weston Green Orthodontic Practice.

Our Practice.
The practice specializes in orthodontics only.
The aim of our practice is to provide a caring, friendly and professional service to our patients at all times.
We have a careful and calm approach to reassure our younger patients.

The Orthodontists.
Jane Eden BDS., MSc., MOth., RCS.
Fraser McDonald BDS., MSc., PhD., MOth., RCS.
Please inform us if you have a preference of operator.

Practice Manager.
Jackie Parrett RDN.
Jackie is fully qualified.

Location
We are located within easy access of Thames Ditton British Rail Station.
Plenty of free car parking is available.
Disabled access.

Surgery Hours: Monday Evening 4.00PM - 8.00PM
Saturday 8.30AM - 3.00PM
Out of hours emergency arrangements:
Orthodontic patients do not normally need urgent or instant care for any problems, but if you are in pain, please email westongreen.ortho@gmail.com or leave a message on our answer phone 02083986027. In an extreme emergency call 07568303412. Arrangements will be made to see you as soon as possible.

Patient Data
This practice complies with the 1998 Data Protection Act and this policy describes our procedures for ensuring that personal information about patients is processed fairly and lawfully. Only the above listed practice staff have access to patient information.

First Visit
At the first consultation appointment either you or your child's teeth will be carefully examined and impressions (moulds) of the teeth may be taken and the proposed treatment will be outlined when appropriate. Please note that all patients under the age of 16 years need to be accompanied by an adult at this first visit.
Orthodontic Treatment
There are several types of braces used depending on the needs of each individual case. These are either removable or fixed braces. Headgear braces may also be needed for some patients and these need to be brought along to each appointment.

Cosmetic tooth coloured orthodontic appliances are available at an extra cost.

Treatment time for routine cases is approximately 18 months, and require regular visits at about 6 weekly intervals.

During orthodontic treatment, it is important to still attend your general dentist for checkups. Successful orthodontic treatment depends on excellent patient compliance i.e. maintaining good oral hygiene, avoiding sugary foods and drinks and regular attendance. The use of fluoride rinses is also recommended.

Cancellations and missed appointments
Should you need to cancel your appointment, we ask that you provide us with 24 hours notice. (A message left on our answer phone will suffice), a new appointment will always be offered.
Missed and frequent cancellations of appointments can be detrimental to the health of your teeth. Braces need checking and adjusting at regular intervals.

Complaints Procedure.
We operate an in house complaints procedure, which complies to government guidelines.
In the first instant please contact the practice manager at the address above, she will provide you with assistance. Our practice principle and owner is Jane Eden.

Violence and Aggression
Please note that our staff are here to help and assist you, but we will not tolerate violence or abusive behavior to our staff, other patients and anyone else on the premises. You may be refused treatment and reported to the appropriate authorities.

reviewed 29/07/2017 JP/JE